

We would like to thank you for allowing us to assist you in customer satisfaction and we can only achieve success in meeting our

Each home is unique with its differing needs and characteristic expectations and requirements. We would like to know how we did in

We trust that you were happy with the service you received and a few moments to fill out our customer survey and returning it in the enclosed envelope.

*I have already and I will call your professional*

For each item identified below, circle the number that best fits your judgment of its quality.

1=Excellent 2=Very Good 3=Good 4=Fair 5=Poor

1. Initial telephone contact and response	1	2	3	4	5
2. Promptness & professionalism of estimate received.	1	2	3	4	5
3. Questions & concerns addressed professionally.	1	2	3	4	5
4. Promptness of crew.	1	2	3	4	5
5. Appearance and neatness of crew.	1	2	3	4	5
6. Overall quality of work done.	1	2	3	4	5
7. Cleanliness of work area upon completion of job.	1	2	3	4	5
8. Did you feel that you received a fair price for the work done?	YES			NO	
9. Would you use our services again?	YES			NO	
10. Can we use your name as a reference?	YES			NO	
11. How did you hear about us?	Through "Checkbook"				
12. Do you have any possible future painting needs? If so, what type and when may we call you?	I'll call you definitely for any future painting needs.				

*Complete Customer Satisfaction Is Our Goal*

NAME: \_\_\_\_\_

STREET: \_\_\_\_\_ Mrs. Patricia H  
Alexandria, VA 22304

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

*Justin was great to work with, and so was Les! Thank you so much for your quality, courtesy, and efficiency. (over*