

We would like to thank you for allowing us to assist yo customer satisfaction and we can only achieve success in meeti

Each home is unique with its differing needs and charac expectations and requirements. We would like to know how we

We trust that you were happy with the service you receiv a few moments to fill out our customer survey and returning it in envelope.

For each item identified below, circle the number that best fits your judgment of its quality.

1=Excellent 2=Very Good 3=Good 4=Fair 5=Poor

1. Initial telephone contact and response	1	2	3	4	5
2. Promptness & professionalism of estimate received.	1	2	3	4	5
3. Questions & concerns addressed professionally.	1	2	3	4	5
4. Promptness of crew.	1	2	3	4	5
5. Appearance and neatness of crew.	1	2	3	4	5
6. Overall quality of work done.	1	2	3	4	5
7. Cleanliness of work area upon completion of job.	1	2	3	4	5
8. Did you feel that you received a fair price for the work done?	YES			NO	
9. Would you use our services again?	YES			NO	
10. Can we use your name as a reference?	YES			NO	
11. How did you hear about us?	internet research				
12. Do you have any possible future painting needs? If so, what type and when may we call you?	YES - interior 2ND FLOOR - exterior - eventually				

IF YOU have some special deals - we may do interior work.
 * WE'VE ALSO RECOMMENDED WILLIAMS TO SEVERAL FRIENDS.
 Complete Customer Satisfaction Is Our Goal

NAME: JULIE ANNE M

STREET: _____

CITY: OAKTON STATE: VA ZIP: 22124 - 1744

ALVIS WAS EXCELLENT! PLEASE DO WHAT YOU MUST TO KEEP HIM ON YOUR TEAM. HE IS INTELLIGENT